



**UNC**  
**HEALTH**<sup>®</sup>  
**Southeastern**

**Here for you.  
Here for good.**

# Services Guide

**UNCHealthSE.org**  
**(910) 671-5000**  
**Appointment Line: 1-844-735-8864**

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**Here for you.  
Here for good.**



# What Makes Us Unique

In addition to offering services you'd expect from a community health care system, UNC Health Southeastern provides a number of specialized services that are unique to our health care system and not available anywhere else in the region.

## **Did you know – UNC Health Southeastern provides:**

- Obstetric services to many residents of Bladen County because they do not have a resource in their county for delivery services
- Open heart surgery for patients in Bladen, Columbus and Scotland counties because this service is not available in these counties. UNC Health Southeastern also provides heart positron emission tomography, which is used to measure blood flow to the heart in order to diagnose heart disease, for patients in the region as a alternative to the Raleigh area
- Inpatient behavioral services for the region, including Bladen, Columbus and Scotland counties, as this service is not available in these counties
- High-level, advanced technology diagnostic and treatment services for cancer patients in the region

## **Did you know – Some additional specialty services that we offer that are unique to our local health system include**

- Interventional radiology, which uses minimally-invasive, image-guided procedures to diagnose and treat diseases
- Thrombectomy, or the removal of a blood clot from a blood vessel
- Weight-loss surgery, using minimally-invasive techniques for faster healing times
- A growing vascular surgery program with the addition of a cardiothoracic surgeon, who performs vascular procedures

It is our mission to provide exceptional care for our diverse region; offer the highest quality standards in a safe environment; and provide compassionate care provided by a committed team. At UNC Health Southeastern, together, we will improve the health and well-being of the region we serve.



# Services Overview - Here for you. Here for good.

UNC Health Southeastern is part of North Carolina's leading public academic health system, UNC Health, and offers care for the entire family and lifespan with a full-service hospital, specialty clinics and primary care clinics located throughout the region.

## **Oncology Services:**

- Two HD Linear Accelerators, both equipped with HD Motion Management Systems
- Fixed PET/CT Scanner

## **Cardiology and Cardiovascular Services:**

- Open Heart Surgery
- Interventional Cardiology
- Cardiac Catheterization Lab
- Electrophysiology
- Vascular Surgery

## **Radiology Services:**

- Two 3-D Mammography Systems with Curved Paddle
- Magnetic Resonance Imaging (MRI) with Open Bore
- Digital Subtraction Angiography
- Ultrasound
- Nuclear Medicine
- Computerized Tomography (CT)

## **Surgical Services:**

- Da Vinci Xi Robotic Surgical System
- Contemporary Surgical Suites with Endoscopy Rooms

## **State at a Glance:**

- 60,000 Emergency Department visits annually
- 1,200 infant deliveries annually
- 28 physician practices located throughout the region representing 9 specialties



# Behavioral Health

## Our Services

- Integrated inpatient mental and substance use disorder treatment adults 18 and older
- Cognitive behavioral therapy
- Group therapy
- Medication management
- Individual treatment and discharge planning
- Recreation therapy
- Inpatient and emergency service consultation
- Case management service

## What Makes Us Unique

- Involuntary and voluntary admissions
- Located on-site at UNC Health Southeastern providing access to inpatient medical services
- Inpatient detox (medical withdrawal/managed or monitored inpatient detox)
- TelePsychiatry
- Availability of GeneSight Testing which provides information based on a person's DNA to assist with medication selection and dosing



## UNC Health Southeastern Behavioral Health

300 W. 27th St., Lumberton

Open 24/7

Tel: (910) 671-5573

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Debbie Ayers, Director (Deborah.Ayers@unchealth.unc.edu)

Office: (910) 735-8576

Contact 2: Jennifer Taylor, Manager (Jennifer.Taylor@unchealth.unc.edu)

Tel: (910) 671-5561

# Care Management

## Our Services

### Discharge Planning

- Assesses, coordinates care, and executes discharge plan for patients in the hospital starting on admission
- Daily rounding with a multi-disciplinary approach to discuss length of stay, barriers to discharge, identify opportunities for process improvement, and readmissions
- Hub for providing and connecting patients and families to community resources

### Utilization Management

- Reviews medical necessity for appropriate status
- Assist in authorization for inpatient services by sending updated clinical information as requested
- Works alongside patient financial services, physicians, and revenue for denial management
- Monitors observation patients daily to ensure they continue to meet status, are converted to inpatient, or discharge with outpatient follow up

## What Makes Us Unique

- Have both social workers and nurses in our department
- Seasoned and experienced staff with diverse backgrounds bringing immense knowledge to better assist in transitions of care for our patients
- Versatile skills and responsibilities (facilitators, advocates, problem solving, and negotiating)
- Innovative

## Care Management

202 W. 27th St., Lumberton

Sun. – Sat. 8 a.m. – 4:30 p.m. (including holidays)

Tel: (910) 671-5842

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Discharge Planning Michele Barron, Manager (Michele.Barron@unchealth.unc.edu)

Office: (910) 735-8037

Contact 1: Utilization Management April Smith, Manager (April.Smith2@unchealth.unc.edu)

Office: (910) 737-3197

Contact 2: Discharge Planning and Utilization Management Stephanie B. Smith, Director

(Stephanie.Smith3@unchealth.unc.edu)

Office: (910) 735-8799



# Community Health Services

## **Our Services**

### Community Health Services

- Parent department

### Community Health Education Center (CHEC)

- Health education resource hub located inside Biggs Park Mall

### Healthy Robeson

- Collaborative task force of health and human services agency partners charged with improving the health of Robeson County

### PrivilegesPlus

- Health and wellness program that offers an array of educational and social activities for adults age 50 and older

## **What Makes Us Unique**

### Community Health Services

- Community Health Needs Assessment every three years as required by the IRS to remain a non-profit
- Collaborate with all UNC Health Southeastern departments to highlight health observances in the community such as Heart Month, Breast Cancer Awareness Month and Diabetes/COPD/Lung Cancer Awareness
- Programming and grants such as Governor's Highway Safety Grant

### CHEC

- Host Biggs Park Mall walkers each morning
- Blood pressure machine available for public use
- Telehealth booth location
- Education and outreach site for new providers and service line presentations

### Healthy Robeson

- Collaborative group of partnering agencies convening to share resources to improve the health of Robeson County
- Recipient of Duke Endowment funding previous six years totaling \$950,000
- Currently funded by Kate B. Reynolds Trust
- Membership meets every two months

### PrivilegesPlus

- Economical membership dues for senior population
- Monthly newsletter highlighting UNC Health Southeastern services and event opportunities
- Interactive events each month for participants

# Community Health Services

## Community Health Services

203 W. 29th St., Lumberton

Mon. – Fri. 8 a.m. – 5 p.m.

Tel: (910) 671-5595

## Community Health Education Center (CHEC)

Biggs Park Mall, 2800 N. Elm St., Lumberton

Mon. – Fri. 9 a.m. – 4:30 p.m.

Tel: (910) 671-5593

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Phillip Richardson, Manager ([Phillip.Richardson@unchealth.unc.edu](mailto:Phillip.Richardson@unchealth.unc.edu))

Office: (910) 671-5899

Contact 2: Lekisha Hammonds, Director ([Lekisha.Hammonds@unchealth.unc.edu](mailto:Lekisha.Hammonds@unchealth.unc.edu))

Office: (910) 671-5596





# Emergency Services

## Our Services

- Forty-bed emergency department
- Proficient in cardiac care, pulmonary medicine, orthopedic emergencies, trauma services amongst other conditions
- Around-the-clock, on-site exclusively emergency medicine board certified physicians with additional ED trained/experienced physician assistants and nurse practitioners
- Advanced life support transport team on-site
- Emergency medicine residents which provide more face-to-face patient time

## What Makes Us Unique

- Training environment for emergency medicine residents who are knowledgeable in the latest advances in emergency medicine
- Providers and staff highly proficient in emergency care for pediatric patients, medical and traumatic injuries, advanced burn life support, behavioral health, and stroke
- Supported by specialty services such as cardiovascular surgery which is not available at neighboring health systems
- Attending physician also serves as Assistant EMS Medical Director for Robeson County

## Emergency Department at UNC Health Southeastern

300 W. 27th St., Lumberton

Hours of Operation: 24/7

Tel: (910) 671-5032 or (910) 671-5354

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Brittany Strickland, Director ([Brittany.Strickland2@unchealth.unc.edu](mailto:Brittany.Strickland2@unchealth.unc.edu))

Office: (910) 671-5197

Contact 2: Amber McDowell, Manager ([Amber.Mcdowell@unchealth.unc.edu](mailto:Amber.Mcdowell@unchealth.unc.edu))

Office: (910) 671-5217



# Urgent Care/Same Day Services

## Our Services

Quick care of non-life-threatening conditions such as:

- Allergies
- Bladder infections
- Coughs and colds
- Ear infections
- Minor cuts and abrasions
- Minor eye infections
- Sinus infections
- Skin rash and poison ivy
- Sore throats
- Sports, camp and work physicals
- Sprains and strains
- Urinary tract infections

## What Makes Us Unique

- Pembroke and Health Mall locations have X-ray services
- Providers are being added to improve the patient experience

## The Clinic at Walmart Operated by UNC Physicians Network, LLC

5070 Fayetteville Rd., Lumberton

Open daily 8 a.m. – 5 p.m.

Tel: (910) 739-0133

## UNC Health Same Day Clinic at Brisson Drugs

217 W. Broad S., St. Pauls

Mon. – Fri. 9 am – 5:30 p.m.

Tel: (910) 241-3078

## UNC Health Urgent Care at Pembroke

923 W. 3rd St., Suite C, Pembroke

Open daily 8 a.m. – 8 p.m.

Tel: (910) 521-0564

## UNC Health Urgent Care at Southeastern Health Mall

2934 N. Elm St., Suite B, Lumberton

Open daily 8 a.m. – 8 p.m.

Tel: (910) 272-1175



All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Tammy Koonce, Manager (Tammy.Koonce@unchealth.unc.edu)

Cell: (910) 308-6495

Contact 2: Paula H. McLean, Manager (Paula.McLean@unchealth.unc.edu)

Cell: (910) 674-8013

Contact 3: Wendy Gatewood, Director (Wendy.Gatewood@unchealth.unc.edu)

Office: (984) 215-3983 / Cell: (919) 395-8897

# Occupational Health

## Our Services

Physical exams, respirator fit tests, workers' compensation injuries and more including:

- Audiogram
- Breath alcohol
- Drug screen (DOT and non-DOT)
- Physical exam (DOT and non-DOT)
- Pulmonary function test
- Respirator fit test
- Tuberculosis (TB) skin testing
- Workers' compensation injury
- Workplace immunization



## What Makes Us Unique

- Occupational Health integrated into Urgent Care Centers for convenience of locations and expanded hours

### **The Clinic at Walmart Operated by UNC Physicians Network, LLC**

5070 Fayetteville Rd., Lumberton

Open daily 8 a.m. – 5 p.m.

Tel: (910) 739-0133

### **UNC Health Same Day Clinic at Brisson Drugs**

217 W. Broad S., St. Pauls

Mon. – Fri. 9 am – 5:30 p.m.

Tel: (910) 241-3078

### **UNC Health Urgent Care at Pembroke**

923 W. 3rd St., Suite C, Pembroke

Open daily 8 a.m. – 8 p.m.

Tel: (910) 521-0564

### **UNC Health Urgent Care at Southeastern Health Mall**

2934 N. Elm St., Suite B, Lumberton

Open daily 8 a.m. – 8 p.m.

Tel: (910) 272-1175

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Tammy Koonce, Manager (Tammy.Koonce@unchealth.unc.edu)

Cell: (910) 308-6495

Contact 2: Paula H. McLean, Manager (Paula.McLean@unchealth.unc.edu)

Cell: (910) 674-8013

Contact 3: Wendy Gatewood, Director (Wendy.Gatewood@unchealth.unc.edu)

Office: (984) 215-3983 / Cell: (919) 395-8897

# Fitness Services and Cardiopulmonary Rehab

## Our Services

### Clinical Exercise

- Cardiac Rehab
- Pulmonary Rehab
- S.P.A.C.E. (cancer and exercise)
- Health Strides (clinical exercise maintenance)
- Prevention Pathways (medical referral for exercise)

### Mainstream Fitness

- Facility-wide open access
- Group fitness classes
- Personal training

## What Makes Us Unique

### Fitness Amenities

- Indoor pool
- Hot tub
- Saunas
- Free group fitness classes
- Indoor basketball/volleyball court
- Indoor track
- Racquetball court
- Spray tanning
- Massage chairs
- Smoothie bar

### UNC Health Southeastern Employee Benefits

- Discounted employee rates
- Employee rebate
- Access 24/7 to the employee onsite gym

### Continuum of Care Under One Roof

- Physical Therapy /Occupational Therapy
- Clinical exercise
- Clinical exercise maintenance programs
- Individualized programming (personal training)
- Mainstream fitness

### Teaching Department

- Student interns for:
  - Exercise physiology
  - Kinesiology
  - Sports administration
- Rotation in cardiopulmonary rehab:
  - Nursing
  - Respiratory therapy



# Fitness Services and Cardiopulmonary Rehab

## Cardiopulmonary Rehab

4895 Fayetteville Rd., Suite E, Lumberton  
Hours of Operation: Mon. – Fri. 6 a.m. – 3 p.m.  
Tel: (910) 738-5433 ext # 3

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Amanda Oxendine, Secretary (Amanda.Oxendine@unchealth.unc.edu)  
Office: (910) 168-1239

Contact 2: Mike Jimenez, Manager (Michael.Jimenez@unchealth.unc.edu)  
Office: (910) 671-5861

## UNC Health Southeastern Fitness Center Lumberton

4895 Fayetteville Rd., Suite D, Lumberton  
Hours of Operation:  
Mon. – Thur. 5 a.m. – 10 p.m., Fri. 5 a.m. – 8 p.m.,  
Sat. 8 a.m. – 5 p.m., Sun. 1 p.m. – 6 p.m.  
Tel: (910) 738-5433 ext # 1

Contact 1: Mike Jimenez, Manager (Michael.Jimenez@unchealth.unc.edu)  
Office: (910) 671-5861

Contact 2: Brittany Chavis, Supervisor (Brittany.Chavis@unchealth.unc.edu)  
Office: (910) 738-5433 ext # 1

## UNC Health Southeastern Fitness Center Pembroke

923 W. Third St., Pembroke  
Hours of Operation:  
Mon. – Thur. 5 a.m. – 9 p.m., Fri. 5 a.m. – 8 p.m.,  
Sat. 8 a.m. – Noon  
Tel: (910) 521-4777 ext # 1

Contact 1: Obi McCorkle, Supervisor  
(Obriana.McCorkle@unchealth.unc.edu)  
Office: (910) 521-4777 ext # 1

Contact 2: Mike Jimenez, Manager  
(Michael.Jimenez@unchealth.unc.edu)  
Office: (910) 671-5861



# Gibson Cancer Center

## **Our Services**

### Medical Oncology

- Diagnosis and treatment of blood disorders and cancer

### Radiation Oncology

- Cancer treatment using ionizing radiation

### Infusion Center

- Injection and infusion services for non-oncology providers

### PET/CT

- Imaging for oncology and cardiology

## **What Makes Us Unique**

### Medical Oncology

- Dedicated on-site lab and pharmacy
- Access to clinical trials
- Teaching facility for Duke fellows and Campbell residents
- Expertise of Drs. Ahmed, Chen, Thomas, and Sutton

### Radiation Oncology

- Stereotactic radiosurgery/stereotactic body radiotherapy treatment
- Two linear accelerators
- Surface guidance
- Dr. Walden's expertise (Southeastern Radiation Oncology)

### Infusion Center

- Authorization services for ordering providers
- Financial navigation for patients

### PET/CT

- Fixed scanner
- Cardiac: only location in the area
- Oncology: specialty isotopes

## **Gibson Cancer Center**

1200 Pine Run Dr., Lumberton  
Mon. – Fri. 7:30 a.m. – 4:30 p.m.  
Tel: (910) 671-5730

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Matt Schmitz, Manager (Matthew.Schmitz@unchealth.unc.edu)  
Office: (910) 671-5770

Contact 2: Steve Elgin, Director (Stephen.Elgin@unchealth.unc.edu)  
Office: (910) 671-5733



# Human Resources

## Our Services

### Human Resources

- Recruitment and retention
- Benefit administration
- Employee relations
- Tuition assistance and scholarship administration

### Employee Health and Wellness

- Employee onboarding
- Health Living 4 Life (HL4L) wellness program
- Drug-free workplace program administration
- Worker's compensation administration

### Learning & Professional Development

- Job-specific competency training
- Annual mandatory training
- Skills fairs

## What Makes Us Unique

- Committed to offering:
  - Customer excellence, honesty and integrity in the quality of service we provide
- Committed to providing:
  - Leadership support
  - Fair and equitable administration of policies within the organization
  - Equitable compensation models relative to the market
  - Recruitment, onboarding, and retention
  - Tuition assistance and scholarship administration

## Human Resources

300 W. 27th St., Lumberton

Hours of Operation: Mon. – Fri. 8:30 a.m. – 5:00 p.m.

Tel: (910) 671-5370

Contact 1: Amy Baldwin, Director (Amy.Baldwin@unchealth.unc.edu)

Office: (910) 671-5370

Contact 2: Heath Turner, Manager (Jeremy.Turner@unchealth.unc.edu)

Office: (910) 671-5609



# Infection Control / Infectious Disease Physician

## Our Services

- Infection Prevention offers support to all inpatient and outpatient departments as well as ancillary services. Look for patterns of infection within the facility; observe practices; educate healthcare teams; advise hospital leaders and other professionals; compile infection data; develop policies and procedures; and coordinate with local and national public health agencies.
- Infectious disease physician provides care to all infectious patients upon consultation.
  - Consult entered by attending
  - Consult completed by infectious disease physician
  - Accesses patient daily Monday-Saturday while hospitalized
  - Follow-up with Infection Control physician after discharge
- Serves Robeson and surrounding counties
- Educates staff on infectious disease processes
- Chairs Infection Control Committee meetings

## What Makes Us Unique

- Staff are always willing to do anything within their scope but not necessarily in their job description
- Certification by the Board of Infection Control and Epidemiology
- Infectious Disease physician is knowledgeable and speaks to patients like they are his family

## Infection Prevention and Control

UNC Health Southeastern, 300 W. 27th St., Lumberton  
Hours of Operation: Monday – Friday 6:30 a.m. – 6 p.m.  
(On call after hours, weekends and holidays)  
Tel: (910) 671-5034 / (910) 671-5265

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Sherry Edwards, Manager (Sherry.Edwards@unchealth.unc.edu)  
Office: (910) 671-5034

Contact 2: Obiefuna Okoye, MD  
(Obiefuna.Okoye@unchealth.unc.edu)  
Carolina ID Consultants,  
395 W. 27th St., Lumberton  
Office: (910) 738-3434





# Intensive Care

## Our Services

- Fifteen-bed ICU
- Low percentage of hospital acquired infections
- Clinical support through Intensivist

## What Makes Us Unique

- Exceptional healthcare team
- Patient-centered care
- Focus on safety
- Compassion and support
- Other departmental features:
  - Intensivist-led care delivery model
  - Critical care advanced practice providers cover the unit overnight
  - Monthly rotation of internal, family and emergency residents
  - Close relationships with hospital and emergency medicine
  - Daily unit-based pharmacist
  - A well-established process for interdisciplinary rounding daily at 9 am
  - Exclusive respiratory therapy support 24/7
  - Protocol based treatment for SBT, therapeutic hypothermia
  - Organizational rapid response and code blue team
  - Implementation of ED and ICU nurse "real-time" bedside reporting with direct transport of the patient to unit by ICU/ED RN and RT



## UNC Health Southeastern Intensive Care Unit

300 W. 27th St., Lumberton

Hours of Operation: 24/7

Tel: (910) 671-5078

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact: Stephanie Morton, Director ([Stephanie.Morton@unchealth.unc.edu](mailto:Stephanie.Morton@unchealth.unc.edu))

Tel: (910) 671-5816

# Laboratory

## Our Services

- Bruker: Laser mass spectrometry to identify microorganisms
- Toxicology drug testing
- Wide range of allergy testing from pet dander to White Mulberry
- Special Chemistries for autoimmune disorders
- Dr. Richard Johnson AP/CP Board Certified Pathologist and medical examiner for Robeson County

## What Makes Us Unique

- Three convenient locations for blood draws including drive-thru
- Customer service provided if needed to secure physician orders
- Twice-a-day courier pickup and lab results tested inhouse, back same day for rapid test results for providers throughout the region
- Rapid turnaround for testing, including 72 hours for advanced pathology, same day for molecular testing, and minutes for Laser mass spectrometry to identify microorganisms
- Results for testing that is sent outside of the organization to labs, including Rex and Mayo, is also available in 24 hours and on My UNC Chart

## UNC Health Southeastern Laboratory

300 W. 27th St., Lumberton

Hours of Operation: 24/7 with walk-in outpatient collection

Mon. – Fri. 7 a.m. – 3 p.m.

Tel: (910) 671-5072

## UNC Health Southeastern Express Drive-Thru Laboratory

2934 North Elm St., Suite A, Lumberton

Mon. – Fri. 6:30 a.m. – 4:30 p.m.

Tel: (910) 735-8870

## UNC Health Southeastern Express Laboratory

923 West 3rd St., Pembroke

Mon. – Fri. 8 a.m. – 12 p.m.

Tel: (910) 735-8561

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Jon Everson, Director  
(Jonathan.Everson@unchealth.unc.edu)  
Office: (910) 671-5045

Contact 2: Elizabeth (Kim) Ammons, Manager  
(Elizabeth.Ammons@unchealth.unc.edu)  
Office: (910) 671-5156



# Obstetrics/Gynecology

## Our Services

- Obstetrical services (any phase)
- Special care nursery (on-site neonatology services)
- Postpartum care
- Gynecological care / post surgical
- Inpatient pediatric coverage 24/7

## What Makes Us Unique

- New Women's Health Unit coming soon
- Offer VBAC (vaginal birth after cesarean section)
- Obstetrical addiction medicine
- Breastfeeding education
- Nurses trained beyond standard delivery techniques

## UNC Health Southeastern Maternal/Child Services

300 W. 27th St., Lumberton

Open 24/7

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Anita Thurman, Director ([Anita.Thurman@unchealth.unc.edu](mailto:Anita.Thurman@unchealth.unc.edu))

Office: (910) 671-5315

Contact 2: Lyndsey Walters, Manager ([Lyndsey.Walters@unchealth.unc.edu](mailto:Lyndsey.Walters@unchealth.unc.edu))

Office: (910) 671-5358



# Pastoral Care

## Our Services

### Spiritual Care

- Manage, conduct, and organize the services of the Department of Pastoral Care to include spiritual and grief counseling to meet patient/family/staff needs including referral to appropriate spiritual and emotional resources.

### Clergy Volunteers

- Select/train/orient/supervise pastoral care clergy volunteers. Ensure appropriate visiting credentials are issued (pictured identification badges) and clergy guidelines maintained. Chaplain and clergy volunteers provide continuous pastoral care coverage 24/7.

### Palliative Care

- Provide bedside pastoral comfort including serious illness direction and end of life grief support.

### U Care Connections

- Select/train/orient/supervise and coordinate volunteer drivers who use their own vehicles to carry transportation disadvantaged patients to UNC Health outpatient appointments.

## What Makes Us Unique

### Clergy Volunteers

- Chaplain and clergy volunteers provide continuous pastoral care support 24/7.

### Palliative Care

- Teach grief simulations for clinical student education/community education.
- Provide Advanced Directive information, assistance in completion including Notary Service

### Crisis Incident Stress Management (CISM)

- Providing leadership for re-institution of a CISM team to support staff, patients, and family as the need arises.

### U Care Connections

- In partnership with Kate B. Reynolds Trust, coordinate disadvantaged patient transportation using volunteer drivers. Current average 55 patient transports per week to UNC Health outpatient appointments. The volunteer receives no payment but is reimbursed for gas mileage.

## Pastoral Care

300 W. 27th St., Lumberton

Mon. – Fri. 8:30 a.m. – 5:00 p.m.

Clergy On-call available 24 hours a day

Tel: (910) 671-5031

Contact 1: Rev. George Dean Carter,  
Manager

(George.Carter@unhealth.unc.edu)

Office: (910) 671-5031

Contact 2: Nicole Sanderson,  
Transportation Scheduler

(Ruth.Sanderson@unhealth.unc.edu)

Office: (910) 735-8036



# Patient Financial Services (Business Office)

## **Our Services**

### Financial Assistance Services

- UNC Health Financial Assistance Unit
- Onsite assistance with applications
- Financial counseling
- Payment plan

### Medicaid Assistance Program

- Eligibility screening
- Assistance with Medicaid application
- Retro bill previous accounts

## **What Makes Us Unique**

### Financial Assistance Services

- 18-day turnaround for application review
- Expedited review for patients with urgent medical needs
- Able to fax, mail, submit via My UNC Chart financial applications
- Onsite assistance and coordination with UNC Health resources including dedicated call center
- Access One payments plan program (12-72 months)

### Medicaid Assistance Program

- Dedicated team
- Gather and assist in the Medicaid application process
- Assist with state and local hearings
- Work with our attorney on retainer to assist with medical assistance
- Act as the AOR (agent of record) for the patient as the liaison for DSS
- Home visit for patients with transportation barriers (Launch planned for Q1 2024)

### Customer Service

- On-call staff availability
- UNC Health Call Center Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 11:30 a.m.
- Automated phone line and My UNC Chart are available 24/7

## **Corporate Building**

UNC Health Southeastern, 300 W. 27th St., Lumberton

Mon. – Fri. 8 a.m. – 5 p.m.

Tel: (910) 671-5346

Contact 1: Lisa Hunt, Manager (Lisa.Hunt2@unchealth.unc.edu)

Office: (910) 671-5346

Contact 2: Caroline Glus, Interim Director (Caroline.Glus@unchealth.unc.edu)

Cell: (910) 674-8408



# Primary Care Practices

## Our Services

- Management of diseases such as diabetes, hypertension, and asthma
- Convenient onsite laboratory
- Preventive healthcare
- Sick care
- Physicals
- Immunizations
- Nutrition counseling
- Screening tests



## What Makes Us Unique

- UNC Health Specialty Care at The Oaks provides Zio patch for heart monitoring and cardiac stress testing

### UNC Health Family Medicine at Fairmont

101 N. Walnut St., Fairmont

Mon. – Thurs. 8 a.m. – 6 p.m., Fri. 8 a.m. – 12 p.m.

### UNC Health Family Medicine at Rowland

102 N Bond St., Rowland

Mon. – Thurs. 8 a.m. – 6 p.m.

Contact 1: Olivia Billings, Manager (Olivia.Billings@unchealth.unc.edu)

Office: (910) 628-0655 / Cell: (910) 316-8500

### UNC Health Primary and Specialty Care at Pembroke

923 W. 3rd St., Suite B, Pembroke

Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 12 p.m.

### UNC Health Family Medicine at Gray's Creek

1249 Chicken Food Rd., Hope Mills

Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 12 p.m.

Contact 1: Kendra Manning, Manager (Kendra.Manning@unchealth.unc.edu)

Office: (910) 423-1278 / Cell: (910) 824-1371

### UNC Health Family Medicine at Tanglewood

2901 N. Elm St., Lumberton

Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 12 p.m.

Contact 1: Cheryl Becker, Manager (Cheryl.Becker@unchealth.unc.edu)

Office: (910) 671-9298 / Cell: (910) 734-2491

# Primary Care Practices

## **UNC Health Primary Care at The Oaks**

725 Oakridge Blvd., Suite B2, Lumberton  
Mon. – Fri. 8 a.m. – 5 p.m.

## **UNC Health Specialty Care at The Oaks**

725 Oakridge Blvd., Suite A1, Lumberton  
Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. 12 p.m.

Contact 1: Angie Parnell, Manager (Angela.Parnell@unhealth.unc.edu)  
Tel: (910) 874-0710

## **UNC Health Southeastern Family Medicine Clinic at The Oaks**

730 Oakridge Blvd., Lumberton  
Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 12 p.m.

## **UNC Health Southeastern Internal Medicine at Tanglewood**

395 W. 27th St., Lumberton  
Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. 12 p.m.

Contact 1: Jeff Britt, Manager (Jeff.Britt@unhealth.unc.edu)  
Office: (910) 671-5547 / Cell: (910) 225-2372

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 2: Raymond C. Henley, Director (Raymond.Henley@unhealth.unc.edu)  
Cell: (910) 674-1171



# Pulmonary Services and Sleep Lab

## Our Services

- Full-service pulmonary function lab (PFTs)
- Full-service sleep lab to include home sleep studies
- Provide 24/7 respiratory therapy to our inpatient/outpatient services
  - Initiation and management of mechanical ventilation
  - Initiation and management of Non-invasive ventilation
  - Oxygen therapy
  - Obtain and analyze arterial blood gases
  - Aerosol therapy
  - Mobilization of secretions

## What Makes Us Unique

### Pulmonary Services

- Provide pulmonary care to all ages (neonates to geriatrics)
- Registered through national and state boards
- Maintains all four life-saving credentials (BLS, ACLS, PALS, and NRP)
- Patient education on respiratory disease processes
- Cross-trained staff members for outpatient procedures

### Sleep Lab

- Registered techs through the BRPT
- Licensed with the NC Medical Board
- Accredited from the AASM

## Pulmonary Services

300 W. 27th St., Lumberton

Hours of Operation: Mon. – Thurs. 7:30 a.m. – 4 p.m.; Fri. 8 a.m. – 12 p.m.

Appointment Line: (910) 671-5590

## Sleep Lab

300 W. 27th St., Lumberton

Mon. – Thurs. 7 p.m. – 6 a.m.

Appointment Line: (910) 735-8055

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Ryan Green, Manager  
(Ryan.Green@unhealth.unc.edu)  
Office: (910) 737-3120

Contact 2: Jessica Harper, Secretary  
(Jessica.Harper2@unhealth.unc.edu)  
Office: (910) 735-8055





# Radiology

## Our Services

- Diagnostic x-ray
- Fluoroscopy
- Interventional radiology
- Ultrasound
- CT
- MRI
- Nuclear medicine
- PET/CT at Gibson Cancer Center
- Outpatient imaging at SeRA includes mammography, ultrasound, CT and diagnostic x-ray and DEXA scans



## What Makes Us Unique

- Mammography services from screening to biopsy
- DEXA scans to diagnose osteoporosis or assess BMI
- HSG, a fluoroscopy procedure to identify blocked fallopian tubes, tumors, cysts or assist with fertility
- Kyphoplasty, a minimally invasive Interventional radiology procedure used to treat vertebral compression fractures
- PET/CT cardiac studies to detect coronary artery disease
- Pluvicto therapy, a targeted prostate cancer treatment that slows the growth of tumors for patients that the cancer spread to other areas of the body, the cancer is not responding to other treatments, or the cancer is PSMA+
- Epidural blood patch to relieve orthostatic headaches in patients that recently had an epidural or lumbar puncture

## UNC Health Southeastern Radiology

300 West 27th St., Lumberton

Hours of operation: 24/7 / Walk-in testing: Mon. – Fri. 8 a.m. – 8 p.m.

Scheduling: (910) 671-5594

General inquiries: (910) 671-5017

## UNC Health Southeastern Radiology Associates

209 West 27th St., Lumberton

Mon. – Fri. 8 a.m. – 5 p.m.; Sat. 7 a.m. – 1 p.m.

Scheduling: (910) 671-5594

General inquiries: (910) 738-8222

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Thomas Blaine, Director (Thomas.Blaine@unchealth.unc.edu)

Office: (910) 671-5605

Contact 2: Sylvia Huggins, Manager (Sylvia.Huggins@unchealth.unc.edu)

Office: (910) 737-3170

Contact 3: Mike Moldovan, Manager (Mircea.Moldovan@unchealth.unc.edu)

Office: (910) 608-5005

# Rehab Services – Carolina Complete

## Our Services

- Physical Therapy
- Occupational Therapy
- Speech, Language Pathology

## What Makes Us Unique

### Physical Therapy

- Dry needling certified therapist
- Lumbar and cervical spine manipulation
- Mechanical diagnosis and treatment certified therapist

### Speech Language Pathology

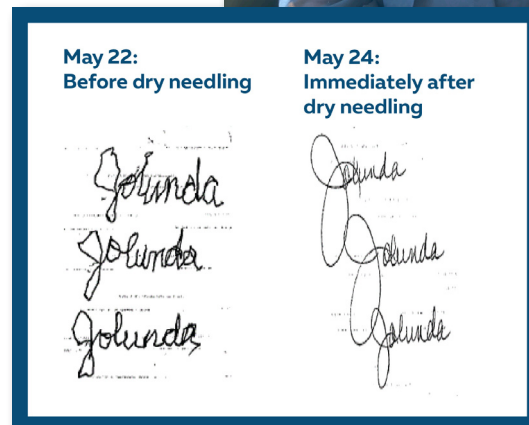
- Vital stim certified
- LSVT loud certified
- Pediatrics and adults

### Occupational Therapy

- Certified hand therapist
- Lymphedema certified therapists
- Class III laser
- Functional capacity evaluations
- Work conditioning

## Carolina Complete Rehab

4895 Fayetteville Rd., Suite A, Lumberton  
Mon. – Thurs. 7:30 a.m. – 6 p.m.,  
Fri. 7:30 a.m. – Noon  
Tel: (910) 618-9807



All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Jason Lewis, Supervisor (Charles.Lewis2@unchealth.unc.edu)  
Office: (910) 671-5000 ext. 1885

Contact 2: Henry Edwards, Director (Henry.Edwards@unchealth.unc.edu)  
Office: (910) 737-3181 / Cell: (910) 740-5882

# Rehab Services – Pembroke

## Our Services

- Physical Therapy

## What Makes Us Unique

### Physical Therapy

- Dry needling certified therapist
- Lumbar and cervical spine manipulation
- Mechanical diagnosis and treatment certified therapist

## UNC Health Southeastern Rehabilitation Pembroke

923 W. Third St., Pembroke

Mon. – Thurs. 7:30 a.m. – 6 p.m.,

Tel: (910) 521-7306

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Jason Lewis, Supervisor (Charles.Lewis2@unchealth.unc.edu)

Office: (910) 671-5000 ext. 1885

Contact 2: Henry Edwards, Director (Henry.Edwards@unchealth.unc.edu)

Office: (910) 737-3181



# UNC Health Southeastern Arthritis Care

## Specialty Practice

### Our Services

Family Nurse Practitioners Sara Wallace and Ciara Branch specialize in rheumatic conditions including:

- Gout
- Osteoporosis
- Systemic lupus erythematosus
- Discoid lupus
- Osteoarthritis
- Rheumatoid arthritis
- Psoriatic arthritis
- Uveitis
- Sjogren's syndrome
- Raynaud's phenomenon
- Polymyalgia rheumatica



### What Makes Us Unique

- Rheumatology services
- Providers

### UNC Health Southeastern Arthritis Care

4901 Dawn Dr., Suite 2100, Lumberton  
Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – 12 p.m.  
Tel: (910) 671-8556

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Treva Locklear, Manager (Treva.Locklear@unchealth.unc.edu)  
Office: (910) 671-5897

Contact 2: Raymond C. Henley, Director (Raymond.Henley@unchealth.unc.edu)  
Cell: (910) 674-1171

# UNC Health Orthopedics at Southeastern Health Park

## *Specialty Practice*

### **Our Services**

- General orthopedics (arthroscopic knees, shoulders)
- Total knee and hip replacement
- Orthopedic spine surgery
- Sports medicine

### **What Makes Us Unique**

- Total knee and hip replacement by Dr. Maggitti
- Sports medicine

### **UNC Health Orthopedics at Southeastern Health Park**

4901 Dawn Dr., Suite 2300, Lumberton

Mon. – Thurs. 8 a.m. – 5 p.m.; Fri. 8 a.m. – Noon

Tel: (910) 738-1065

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Melissa K. Owen, Manager (Melissa.Owen@unchealth.unc.edu)

Office: (910) 671-5168



# UNC Health Urology at The Oaks

## Specialty Practice

### Our Services

- Full range of urological services from diagnosing conditions to providing treatments
- Management of medical and surgical disorders of the genital and urinary system and the adrenal glands

### What Makes Us Unique

- UroLift procedure for enlarged prostate
  - Safe and effective
  - Risk profile better than reported for surgical procedures such as TURP
  - Rapid symptom relief, better than reported for medications
  - Only leading BPH procedure shown to not cause new and lasting sexual dysfunction
  - Covered by Medicare, national, and commercial plans when medical criteria are met
  - Typically, no catheter required after treatment

### UNC Health Urology at The Oaks

815 Oakridge Blvd., Lumberton

Mon. – Thurs. 8 a.m. – 5 p.m., Fri. 8 a.m. – Noon

Tel: (910) 738-4434

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Dion Johnson, Manager (Dion.Johnson@unchealth.unc.edu)

Cell: (704) 962-4460



Deogracia Quinones, M.D.  
Urologist

**UNC** HEALTH.  
Southeastern

**“I want patients to know  
that I will take care of them like family.”**

For an appointment, call (910) 738-7166.

# UNC Health Women's Services (Practices)

## Specialty Practice

### Our Services

- IUD insertion
- Hysterectomies
- Tubal ligation
- Endometrial ablation
- Pre- and post-partum care
- Births (vaginal and cesarean)
- Well women care
- Gynecological services

### What Makes Us Unique

- Substance misuse prenatal counseling by Dr. Hardenbergh
- New clinic locations coming soon



### UNC Health Women's Health at The Oaks

800 Oakridge Blvd., Lumberton  
Tel: (910) 738-2454

### UNC Health Women's Health at Highland

4300 Fayetteville Rd., Lumberton  
Tel: (910) 608-3078

### UNC Health Gynecology at Tanglewood

295 W. 27th St., Lumberton  
Tel: (910) 739-5550

Hours for all Women's Health Clinics: Mon. – Thurs. 8 a.m. – 5 p.m., Friday 8 a.m. – 12 p.m.

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Nicole Walters, Manager (Beverly.Walters@unchealth.unc.edu)  
Office: (910) 671-5186

# UNC Health Surgical Specialists at Southeastern Health Mall

## Specialty Practice

### Our Services

- Colonoscopy
- EGD
- Anti-reflux procedures
- Bariatric surgery
- Breast surgery
- Cancer surgery
- Hernia repair
- Hiatal hernia
- Power port procedures
- Thyroidectomy
- Skin lesion
- Abscess incision and drainage

### What Makes Us Unique

- Bariatric surgery
- Breast surgery
- Cancer surgery



### UNC Health Surgical Specialists at Southeastern Health Mall

2934 North Elm St., Suite E, Lumberton

Mon – Thurs. 8 a.m. – 5 p.m.

Tel: (910) 739-0022

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Dion Johnson, Manager (Dion.Johnson@unchealth.unc.edu)

Office: (910) 739-0022



# Surgical Services

## **Our Services**

### General Surgery

- Bariatric surgery
- Breast surgery
- Hernia repair\*
- Port-a-cath placement
- Gallbladder and appendix removal\*
- Colon surgery\*
- Skin lesion and abscess drainage procedures

### OBGYN

- Hysterectomy\*
- Tubal ligation
- Hysteroscopy

### Orthopedics

- Hip, knee, and shoulder replacement
- Arthroscopy
- Rotator cuff repair
- Carpal tunnel repair
- Ortho-spine surgery

### Urology

- Stent placement
- Prostate surgery\*
- Bladder repair

### Podiatry

- Foot and ankle surgery

### Ophthalmology

- Cataract surgery

### ENT

- Ear tube placement

### Endoscopy

- Colonoscopy
- Upper endoscopy (EGD)

### Cardiovascular and Thoracic Surgery

- Coronary artery bypass graft (CABG)
- Fistula creation and revision
- Perfusion studies and surgery

### Cancer Surgery

- Thyroid, breast, bladder, prostate and female reproductive

\* These procedures are available robotically.



# Surgical Services

## What Makes Us Unique

- We are the only hospital in our region to offer:
  - The UroLift procedure with Dr. Deogracia Quinones to reduce obstructive prostate tissue in patients with benign prostatic hypertension
- We partner with Duke Health to offer:
  - Cardiovascular and cardiothoracic surgery by Dr. Terry Lowry, Dr. Charles Anene, and Dr. John Watson
  - Specialty breast surgery with Dr. Hannah Worix for our breast cancer patients undergoing mastectomies
- We will soon receive a DNV certification for excellence in sterile processing

## UNC Health Southeastern Operating Room

300 W. 27th St., Lumberton

Services are offered 24/7; when staff are not in-house, they are available on-call.

Tel: (910) 671-5640

## UNC Health Southeastern Surgery Center at Southeastern Health Park

4901 Dawn Dr., Lumberton

Reopening planned for late 2023.

Tel: (910) 887-2361

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Kasey Taylor, Director (Kasey.Taylor@unchealth.unc.edu)

Tel: (910) 671-5879

Contact 2: Tosha Rogers, Manager (Tosha.Rogers@unchealth.unc.edu)

Tel: (910) 671-5279



# UNC Health Southeastern Cardiology and Cardiovascular Care (Practices)

## Our Services

- Cardiology and cardiology testing appointments
- Cardiothoracic surgery appointments
- Echocardiology
- Satellite locations:
  - UNC Health Southeastern Multi-Specialty Care in Gray's Creek
  - UNC Health Southeastern Cardiology and Cardiovascular Care (Pembroke)

## What Makes Us Unique

- Echocardiograms
- Peripheral vascular lab / ankle brachial index - QuantaFlo (screening for peripheral arterial disease)
- Peripheral vascular lab arterial physiologic complete lower extremity bilateral (exercise)
- Carotid doppler studies
- Peripheral vascular lab reflux testing
- Peripheral vascular lab venous duplex testing
- Vein Ablations (Dr. Hiten Patel) partnering with surgical clinic
- Stress test (pharmacological and exercise)

## UNC Health Southeastern Cardiology and Cardiovascular Care (Southeastern Health Mall)

2936 N. Elm St., Lumberton

Mon. – Thurs. 8 a.m. – 5 p.m.; Fri. 8 a.m. – 1 p.m.

Tel: (910) 671-6619

## UNC Health Southeastern Multi-Specialty Care (Gray's Creek)

1249 Chicken Foot Rd., Hope Mills

Tues. 8 a.m. – 5 p.m.

Tel: (910) 671-6619

## UNC Health Southeastern Cardiology and Cardiovascular Care (Pembroke)

812 Candy Park Ln., Suite 5103, Pembroke

Mon. – Thurs. 7:30 a.m. – 5:30 p.m.

Tel: (910) 735-8100

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Travis Kemp, Manager – Clinic (Travis.Kemp@unchealth.unc.edu)

Cell: (910) 827-2229

Contact 2: Bryan Hilbourn, Manager – Testing (Kenneth.Hilbourn@unchealth.unc.edu)

Cell: (910) 840-3577

# UNC Health Southeastern Heart and Vascular

## Our Services

### Cardiac Catheterization Lab

- Left and right heart caths
- Percutaneous coronary interventions
- Pulmonary thrombectomy
- Pacemaker implants and generator changes
- ICD implants and generator changes
- Loop recorder implant and removals
- Peripheral angiograms and interventions
- Cardioversions
- AV node ablations

### Echo/Stress Lab (Inpatient & Outpatient)

- Carotids studies
- Echoes (adult and pediatric)
- Transesophageal echocardiograms (TEE)
- Exercise stress test
- Pharmacologic stress test
- Stress echo
- Zio monitors

## What Makes Us Unique

- Open heart surgery
- Pulmonary thrombectomy
- STEMI service
- Echo tech on call



## UNC Health Southeastern Heart and Vascular

300 W. 27th St., Lumberton

Cardiac Catheterization Lab: Mon. – Fri. 7 a.m. – 5 p.m. with 24/7 STEMI services

Echo Lab: Mon. – Sun. 7:30 a.m. – 4 p.m. with 24/7 echo call

Stress Lab: Mon. – Sat. 7 a.m. – 3:30 p.m.

Tel: (910) 671-5333

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Travis Kemp, Manager (Travis.Kemp@unchealth.unc.edu)

Cell: (910) 827-2229

Contact 2: Leigh Hinson, Manager (Leigh.Hinson@unchealth.unc.edu)

Office: (910) 671-5854 / Cell: (910) 640-9978

# UNC Health Southeastern Foundation

## Our Services

- Philanthropy/fundraising for the sustainability of the hospital
- Advocates – cultivate new donors and volunteers
- Planned giving – leave a lasting legacy for future generations
- Annual fundraising events – Boots & BBQ, Gala, Holiday Fest, Swing for Good Health Golf Tournament
- Employee giving – connect team members with ways to help fellow teammates and their patients
- Fund special projects – bring resources necessary to help financially assist patients and their families
- Tribute giving – memorial/honorarium
- Grateful patient – gateway for donors to give back when they have a great experience or lost a loved one
- Capital campaigns – financially support brick and mortar projects and enhancements to the hospital system
- Grants – connecting family foundations/trusts, other larger non-profit organizations, corporate businesses to the needs of the hospital system
- Academic scholarship endowment – supporting students through scholarships as a recruitment tool. Scholarships provide transformative financial support and eases the burden of debt, allowing students to focus on their education

## What Makes Us Unique

- Exists to support the organization and connect the hospital system to the community to create a strong partnership, based upon trust and mutually shared goals, for the good of the organization, the donors, and the community
- Collaborates with the hospital to maximize its impact on the organization's mission and ensuring strategic alignment of funding priorities
- Building a culture for philanthropy
- Cultivate and steward philanthropic relationships
- Celebrate and communicate significant donor gifts with all staff, raising awareness about their long-term positive impact on the organization's mission
- Connection to other non-profits and civic organizations who want to support UNC Health Southeastern
- Offering innovative education to the next generation of healthcare professionals, and providing access to patient-centered care
- Philanthropy serves innovative individuals, companies, and nonprofits working to drive societal change

# UNC Health Southeastern Foundation

## UNC Health Southeastern Foundation

403 W. 27th St., Lumberton

Mon. – Fri. 8:30 a.m. – 5 p.m.

Tel: (910) 671-5583

sefoundation@unchealth.unc.edu

Contact 1: Sissy Grantham, Executive Director (Sissy.Grantham@unchealth.unc.edu)

Office: (910) 671-5028 / Cell: (910) 827-0859

Contact 2: Renee Collins, Project Specialist (Renee.Collins@unchealth.unc.edu)

Office: (910) 735-8296

Contact 3: Heather Walters, Annual Giving Specialist (Heather.Walters@unchealth.unc.edu)

Office: (910) 272-1482

Contact 4: Dee Tarantino, Foundation Specialist (Diane.Tarantino@unchealth.unc.edu)

Office: (910) 671-5583



# UNC Health Southeastern Home Medical Equipment & Complex Mobility

## Our Services

- Ambulatory aids (wheelchairs, crutches, walkers, rollators)
- Basic living equipment (hospital beds, bedroom and bathroom safety supplies/equipment, personal care items, assistive devices)
- Respiratory equipment (oxygen, CPAP, BiPAP, nebulizers, respiratory supplies)
- Pediatric services (nebulizers and wheelchairs)
- Power mobility and customized home equipment

## What Makes Us Unique

- 24/7 on-call technician to handle all emergent situations
- Staff are proficient with Medicare guidelines for proper documentation along with HCPC codes for equipment
- Strong supporter of the hospital's indigent care program along with patients in need (work closely with care managers to provide equipment for discharge) - 76 individuals on loaner oxygen
- Only certified ATP (assistive technology professional) within a 70+ mile radius (next closest Raleigh, Charlotte, or Charleston) - willing to evaluate from pediatric to geriatric
- In addition to power mobility, we offer customized home equipment (sleep safe bed, customized bathroom accessories, etc.).

## UNC Health Southeastern Home Medical Equipment & Complex Mobility

2002 N. Cedar St, Suite A, Lumberton

Mon. – Fri. 8 a.m. – 5 p.m. (\*Complex Mobility team is in the office on Wednesday mornings.)

Tel: (910) 738-3560

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Travis Kemp, Manager (Travis.Kemp@unchealth.unc.edu)

Cell: (910) 827-2229

Contact 2: Henry Edwards, Director (Henry.Edwards@unchealth.unc.edu)

Office: (910) 737-3181 / Cell: (910) 740-5882



# Wound, Ostomy, Continenence Department

## Our Services

- Wound management
  - Diagnosis and treatment of wound care
- Inpatient/outpatient ostomy management
  - Work with general surgeons to mark patients preoperatively
- Continenence management
  - Trained in urodynamics
- Fistula management
- Assist with managing the acute and rehabilitative needs of people with select disorders of the gastrointestinal, genitourinary, and integumentary systems

## What Makes Us Unique

- Only certified WOCNs in the hospital
- Advanced Practice Provider on staff
- Provide education as well as treatment

## Inpatient Wound Ostomy and Continenence Department

300 W. 27th St., Lumberton

Hours of Operation: Mon. – Fri. 7:30 a.m. – 5:00 p.m.

Tel: (910) 671-5334

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Jamie Talton, Nurse Practitioner (Jamie.Talton@unchealth.unc.edu)

Office: (910) 671-5334

Contact 2: Barbara Saunders, Wound Care Specialist (Barbara.Saunders@unchealth.unc.edu)

Office: (910) 671-5478



**1 in 4 families**

has a family member with a chronic wound

Healogics

**UNC** HEALTH<sup>®</sup>

**Southeastern**

**Southeastern Wound  
Healing Center**

**Call (910) 738-3836 for an appointment. • No referral required.**



# Southeastern Wound Healing Center

## Our Services

- Wound consultation/evaluation
  - Diagnostics to identify origin of wound
- Specialty wound dressings
- Compression therapy
- Cellular and tissue-based products
  - Bio-engineered skin grafting/skin substitutes
- Pressure off-loading
- Debridement
  - Remove devitalized tissue and promote wound healing
- Hyperbaric oxygen therapy
  - Facilitate healing of diabetic ulcers, skin grafts, radiation injuries, bone infections and bacterial infections of the skin/muscle and bone



## What Makes Us Unique

- Self-referral
- Focus on causation and co-existing conditions that impact wound healing
- 16 years of experience shared among the BEST physicians in town
- Partnership with Healogics, the largest wound care company in the US

## Southeastern Wound Healing Center

103 W. 27th St., Lumberton

Hours of Operation: Mon. – Fri. 8 a.m. – 5 p.m.

Tel: (910) 738-3836

All testing and lab results are available for providers in Epic and for patients in My UNC Chart.

Contact 1: Heather Edwards, Center Director (Mary.Edwards@unchealth.unc.edu)

Tel: (910) 738-3836

Contact 2: Kimberly Smith, Manager (Kimberly.Smith2@unchealth.unc.edu)

Tel: (910) 738-3836

# Outreach Assistance and Additional Information

**Betsy Wilson, System Development Director**

Betsy.Wilson@unchealth.unc.edu

Office: (910) 272-1481

**Raymond C. Henley, Director of Operations, UNCPN**

Raymond.Henley@unchealth.unc.edu

Cell: (910) 674-1171

**Here for you.  
Here for good.**



**UNC  
HEALTH®  
Southeastern**



## Service Area Map (Legend)

### ○ UNC Health PN Clinics

1. UNC Health Digestive Care at Southeastern Health Park
2. UNC Health Family Medicine at Fairmont
3. UNC Health Family Medicine at Rowland
4. UNC Health Gynecology at Tanglewood
5. UNC Health Occupational Health at Southeastern
6. UNC Health Primary and Specialty Care at Pembroke
7. UNC Health Primary Care at The Oaks
8. UNC Health Orthopedics at Southeastern Health Park
9. UNC Health Pulmonology and Sleep Medicine at The Oaks
10. UNC Health Same Day Clinic at Brisson Drug
11. UNC Health Specialty Care at The Oaks
12. UNC Health Spine and Pain Care at Southeastern Health Park
13. UNC Health Surgical Specialists at Southeastern Health Mall
14. UNC Health Urgent Care at Pembroke
15. UNC Health Urgent Care at Southeastern Health Mall
16. UNC Health Urology at The Oaks
17. UNC Health Women's Health at Highland
18. UNC Health Women's Health at The Oaks
19. The Clinic at Walmart Operated by UNC Physicians Network, LLC

### □ UNC Health Southeastern Clinics/Affiliates

1. Carolina Complete Rehabilitation
2. Community Health Education Center (CHEC)
3. Diabetes Community Center
4. Gibson Cancer Center
5. UNC Health Southeastern Arthritis
6. UNC Health Southeastern Cardiology and Cardiovascular Care
7. UNC Health Southeastern Cardiology and Cardiovascular Care (Pembroke)
8. UNC Health Southeastern Express Lab (Lumberton)
9. UNC Health Southeastern Express Lab (Pembroke)
10. UNC Health Southeastern Family Medicine at The Oaks
11. UNC Health Southeastern Fitness Center (Lumberton)
12. UNC Health Southeastern Fitness Center (Pembroke)
13. UNC Health Southeastern Heart and Vascular
14. UNC Health Southeastern Home Medical Equipment
15. UNC Health Southeastern Internal Medicine at Tanglewood
16. UNC Health Southeastern Pharmacy [#1]
17. UNC Health Southeastern Pharmacy Health Mall [#2]
18. UNC Health Southeastern Radiology Associates
19. UNC Health Southeastern Sleep Center [Sleep Lab]
20. UNC Health Southeastern Specialty Care at Gray's Creek
21. UNC Health Southeastern Surgery Center at Southeastern Health Park
22. UNC Health Southeastern Wound Care

